This document details the quality requirements for the materials supplied against Rolled Alloys Singapore (RASG) purchase orders. The aim is to ensure that our Suppliers understand the required quality conditions determined by RASG, including its customers’ requirements.

As an AS9120 certified company, RASG is committed to ensuring the AS standards and customer requirements are continually achieved. In order to maintain a mutually beneficial relationship, we ask our suppliers and sub-tier suppliers to partner with us toward this goal. We request our suppliers and sub-tier suppliers, herein known as the Supplier, to comply with all purchase order requirements and/or customer-specific requirements.

In case of any conflict between this document and the commercial terms and conditions on the purchase order, the commercial terms of contract shall take precedence. The Supplier should read this document in conjunction with our commercial terms and conditions.

The Supplier shall comply with the following quality requirements in full, and should the Supplier be in doubt about whether they can comply with these requirements, they shall notify RASG to address these concerns.

1. The Supplier is responsible for meeting all purchase requirements, including work performed by the Supplier’s sub-tiers (also known as sub-contracted suppliers) sources. If the Supplier uses sub-tier sources to perform work on products and/or services for RASG, the Supplier shall flow down the Purchase Order requirements and/or customer-specific requirements to their sub-tier sources, as necessary.

2. The Supplier shall be responsible for the conformity of all products purchased from its supplier, including product from sources defined by RASG. The Supplier shall also be responsible for their contribution to product or service conformity; product safety; and ethical behavior. RASG shall be notified in writing of any variation from the purchase order. Such variation shall not be acted upon without written approval from RASG.

3. Right of Entry – The Supplier shall provide RASG, its customers and/or statutory and regulatory authorities the right of access to perform an audit or inspection at your facility and review all records related to work performed for RASG. This verification shall not absolve the Supplier of the responsibility to provide acceptable product, and does not preclude any subsequent rejection by RASG or its customer.

4. Retention of Records – The Supplier shall retain quality records for product delivered to RASG for a minimum period of 11 years, and shall also meet any specific records requirements specified by RASG and/or its customer minimum retention requirement. In the event of differing retention period, the stricter requirement shall take precedence.

5. Control of Non-conforming Product – The Supplier shall promptly notify RASG, in writing, of any product non-conformity (including, but not limited to suspected unapproved, unapproved, and counterfeit materials) relating to RASG purchase order and/or customer-specific requirements. If the product has escaped from the Supplier’s facility, the Supplier shall promptly notify RASG of the non-conforming product with detailed descriptions of the non-conformance. The Supplier shall exhibit effective remedial course of actions to ensure the non-conformity is contained on all affected sites. The non-conforming product, where applicable, shall be subjected to re-verification to demonstrate conformity to product requirements. The Supplier shall obtain RASG’s approval for non-conforming product disposition.

6. Identification and Traceability – The Supplier shall ensure that all materials supplied to RASG must be controlled to ensure batch control and traceability. Conformity to this clause shall take the form of a mill/material certificate, certificate of conformity signed by an approved release signatory.

7. Certifications – The Supplier shall ensure that all certifications (certificate of conformance, test reports, third party test report, etc) for a product are traceable. All certifications must be legible.

8. The Supplier shall notify RASG immediately of any changes in quality leadership, scope, name, or address of Quality Management registrations, or controlled processes certification status, including suspensions or disapprovals.